2015 Department of Defense Maintenance Symposium
Achieving Uncommon Results Through Innovation, Collaboration, and Leadership

December 7-10, 2015
Phoenix Convention Center
Phoenix, Arizona, USA

Register by November 20 for maximum savings!

www.sae.org/dod

This event has been reviewed and approved by DoD as a DOD sponsored event and accordingly meets departmental guidelines for attendance by all Services, Agencies, and Industry.

Administrative support provided by SAE International under contract with the U.S. Department of Defense.
An Invitation from Mr. John Johns, Deputy Assistant Secretary of Defense for Maintenance

As the DoD Maintenance community navigates an era defined by global conflict and economic uncertainty, it is critical that we strategically shape our National Industrial Base. The dynamic global environment demands maintenance readiness-focused capabilities, founded in agility and efficiency, to properly respond to any National Security threat.

Our maintenance community has always delivered excellence and ensured the nation’s warfighters were able to respond effectively to every contingency. In this challenging environment, we must recognize that attributes of efficiency, capability or capacity must be considered collectively. As maintainers, we must ensure that our business practices are the very best government and industry has to offer. Accordingly, mutually beneficial public/private partnerships are absolutely crucial to our National Industrial capability.

Each and every attendee at this year’s Maintenance Symposium has the opportunity and ability to affect our community’s operations and, in turn, directly contribute to how we respond to National Security requirements. Our agenda is structured to address policy, resourcing, process, and technology issues that have a major impact on:

- Generating Warfighter readiness
- Resourcing maintenance requirements
- Developing and maintaining maintenance technologies
- Integration and collaboration across the maintenance enterprise

The agenda will include:

- Senior Logisticians Roundtable
- Keynote Speeches from Defense and Industry Leaders
- Plenary Panels on Collaboration, the National Industrial Base, and Software Sustainment
- Focused Breakout Sessions
- Maintenance Innovation Challenge

We will also continue the tradition of recognizing the best maintenance units in the Department of Defense with the presentation of the Secretary of Defense Maintenance Awards, the highest awards for field and depot maintenance as well as Excellence in Maintenance Training, Advice, and Assistance of Foreign Security Forces. The awards banquet is our opportunity to honor the award winning units for their outstanding achievements.

The DoD Maintenance Symposium is the premier annual event for all Defense maintainers. I encourage you to take advantage of this exceptional opportunity to participate, collaborate, educate, and shape the ideas and actions that will lead our maintenance community into the future.

John B Johns
Deputy Assistant Secretary of Defense for Maintenance
EVENT OVERVIEW

The mission of the 2015 DoD Maintenance Symposium is to provide the opportunity to share relevant information, identify critical issues, discuss key topics, and increase their awareness of Department of Defense maintenance initiatives. At this event, attendees have the unique opportunity to influence the future of the maintenance community. Here, your voice will have a significant impact.

Join military, government and industry leaders, and maintainers from all levels at this distinctive, first class event - the maintenance community’s primary venue for networking and content sharing.

WHO ATTENDS

• Government and industry maintenance managers of all ranks and levels
• Defense logistics and resource managers
• Military and civilian maintainers, including executives, supervisors, technicians, and international counterparts
• Program managers involved in life-cycle support and product support
• Production, process, and information systems specialists
• Researchers and product development representatives
• Commercial maintainers and product support providers
• Original equipment manufacturers (OEMs)
• Engineers - maintenance, in-service, and process/industrial professionals who contribute to effective DoD maintenance operations

This event is co-located with the Defense Maintenance and Logistics Exhibition. For more information, please visit: www.sae.org/defexpo.

www.sae.org/dod
<table>
<thead>
<tr>
<th>TIME</th>
<th>MONDAY, DECEMBER 7</th>
<th>TUESDAY, DECEMBER 8</th>
<th>WEDNESDAY, DECEMBER 9</th>
<th>THURSDAY, DECEMBER 10</th>
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<tbody>
<tr>
<td>7:00 a.m.</td>
<td>Registration 7:00 a.m. - 4:30 p.m.</td>
<td>Registration 7:00 a.m. - 6:15 p.m.</td>
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<td>Associated Meeting Opportunity 7:00 a.m. - 5:30 p.m.</td>
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<td>7:30 a.m.</td>
<td>Continental Breakfast 7:00 - 8:00 a.m.</td>
<td>Continental Breakfast in Exhibit Hall 7:00 - 8:00 a.m.</td>
<td>Continental Breakfast in Exhibit Hall 7:00 - 8:00 a.m.</td>
<td>Technical Tours 8:30 a.m. - 2:30 p.m.</td>
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<td>8:00 a.m.</td>
<td>Associated Meeting Opportunity 8:00 - 10:30 a.m.</td>
<td>Opening Plenary Session OSD Opening - DASD(Mx)</td>
<td>Requirements to Resourcing to Execution to Readiness Panel (Senior Logisticians Roundtable) 8:00 - 9:45 a.m.</td>
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<td>8:30 a.m.</td>
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<td>Government Keynote</td>
<td>Break 9:45 - 10:15 a.m.</td>
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<td>Industry Keynote</td>
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<td>10:30 a.m.</td>
<td>Public Private Partnering for Product Support 10:30 a.m. - 12:00 p.m.</td>
<td>Sustainment Tech: From Innovation to Fielding 10:30 a.m. - 12:00 p.m.</td>
<td>Institutionizing Collaboration Across Technology, Engineering, Acquisition &amp; Logistics Panel 10:30 a.m. - 12:00 p.m.</td>
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<td>11:00 a.m.</td>
<td>Networking Lunch in Exhibit Hall 12:00 - 1:00 p.m.</td>
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<td>1:00 p.m.</td>
<td>Managing Depot Variability to Create Quality, On-Time Cost Effectiveness 1:00 - 2:30 p.m.</td>
<td>Operational integration of Maintenance and Supply 1:00 - 2:30 p.m.</td>
<td>Workforce &amp; Leadership Development 3:00 - 4:30 p.m.</td>
<td>Software Sustainment Issues &amp; Challenges 2:00 - 3:30 p.m.</td>
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<td>Creating &amp; Sustaining a Culture of innovation 3:00 - 4:30 p.m.</td>
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<td>3:00 p.m.</td>
<td>FSF Advice &amp; Training: Focus on Sustainability 3:00 - 4:30 p.m.</td>
<td>Maintenance Innovation Challenge 3:00 - 4:30 p.m.</td>
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<td>Exhibit Hall Open with Reception 4:30 - 7:00 p.m.</td>
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<td>SecDef Mx Awards Banquet &amp; Ceremony 7:00 - 9:30 p.m.</td>
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**KEY:**
- Associated Meeting
- Breakout Session
- Plenary Session
- Tour/Off Site Event
- Award Event
- Exhibit Hall
Institutionalizing Collaboration Across Technology, Acquisition, and Sustainment

Objective: Identify the traditional barriers between the acquisition, technology, and sustainment communities and activities and discuss methods to break down these barriers in order to pursue an integrated, true life cycle approach to achieving required capability and readiness while reducing sustainment costs.

Abstract: Organizational divides, stovepipe processes, and conventional measures of performance create barriers between technology development, acquisition, and sustainment communities and activities. In order to achieve required system capability and readiness while bending the sustainment cost curve, these barriers must be identified and bridged. Our ability to do this is directly dependent on leadership at every level, cross-functional teamwork and collaboration, the use and enforcement of life cycle metrics, and cultural change. The panel will discuss associated challenges, lessons learned and proposed changes in our organizations, processes, and behaviors.

Requirements to Resourcing to Execution to Readiness (Sr Logisticians Roundtable)

Objective: Understand senior logistics leader perspectives on the importance of, and linkage between, material readiness and sustainment, requirements identification and prioritization, resource allocation, and maintenance execution.

Abstract: The 2015 National Military Strategy notes: “Today’s global security environment is the most unpredictable... in 40 years.” This environment, coupled with post-Iraq and Afghanistan conflict readiness recovery, demands we accurately identify and communicate our readiness requirements, we optimally allocate limited resources, and efficiently and effectively execute maintenance. Our senior logistics leaders will provide perspectives and insights on the challenges, opportunities, and risks in resourcing and execution of the maintenance value chain to achieve affordable readiness.

Ensuring the Strength of the National Industrial Base

Objective: Illuminate the challenges, issues, risks, and required actions for ensuring we maintain a strong national industrial base.

Abstract: Government and Industry leaders must work together to successfully shape and preserve a balanced national industrial base to meet our national security and warfighter requirements. Sustaining our new, state-of-the-art and aging legacy weapon systems as well as producing and integrating highly advanced software-intensive systems requires an agile, effective, efficient, and flexible industrial base capability. Within the context of the current global security environment and the broad range of conflicts and scenarios we face, selected leaders will discuss their vision, approach, and strategy to ensure the strength of the national industrial base in the current constrained fiscal environment.

Software Sustainment Issues and Challenges

Objective: Discuss the unique software sustainment issues and challenges faced by the DoD and Industry in support of current and future software intensive weapon systems.

Abstract: Increasingly complex and interoperable software intensive weapon systems have created a growing demand for software sustainment capability. The DoD must comply with the law by providing a ready and controlled depot maintenance capability, which includes all aspects of software maintenance. As weapon system functionality controlled by software increases, software sustainment becomes a more significant cost driver. Concurrently maintaining multiple software configurations during the life cycle of a weapon system compounds the sustainment complexity and increases cost. Cybersecurity throughout sustainment requires effective management of risks. Software maintenance professionals from Government and Industry will discuss the challenges and issues unique to supporting software intensive weapon systems over their life cycle.
Public Private Partnering for Product Support

Objective: Explore the opportunities to expand the aperture of traditional Public-Private Partnership beyond depot maintenance and into all aspects of product support.

Abstract: Innovative program managers and maintenance activities have expanded the use of Public-Private Partnership beyond the conventional realm of maintenance to embrace a greater scope of logistics functions. Conventional sustainment partnerships encompass supply support, technical data, and in-service engineering as inseparable from the effective performance of maintenance. Innovators are now reaching out to an even broader spectrum of strategic enablers through the lens of partnerships. Collaboration in development of sustainment strategy, design for maintenance, maintenance capability establishment, field support and process improvement all represent opportunities to take conventional partnerships to a new level. This panel will explore the art of the possible where expanded product support partnership opportunities exist; identify barriers, challenges and actions being taken to overcome them; and present current examples of innovative Public-Private Partnerships.

Sustainment Technology: From Innovation to Fielding

Objective: To illustrate the process of sustainment technology insertion in DoD from concept to transition and fielding; and to relay how key organizations are working collaboratively to identify, develop, and accelerate the transition of game-changing technologies that promise to greatly reduce the cost of sustaining weapon systems and radically improve our ability to generate readiness.

Abstract: Do you have a new technology or capability that could potentially improve DoD sustainment operations? Are you a Service member, DoD civilian, or industry partner who has a sustainment need that current technology or processes cannot effectively or efficiently meet? Ever wonder why some promising new technologies or proven “no-brainer” capabilities never get adopted, or take many years to transition? If the sustainment technology development and adoption process seems like a mystery, this session is for you. A panel of leaders and experts from across DoD will discuss all phases of the technology insertion process that enables integrated sustainment technology transition from concept to fielding. Panelists will discuss how maintainers’ technology needs are collected, prioritized and disseminated; and how labs prioritize, resource and develop sustainment technologies. This discussion will share best practices and key leverage points utilized during the demonstration/validation phase. Finally, panel members will describe “the valley of death” and how proven technology is transitioned through the requirements and resourcing process.
Managing Depot Variability to Create Quality, On-Time Cost Effectiveness

Objective: Provide an open discussion of innovative methods and processes to mitigate depot maintenance variability.

Abstract: Process variability, unknown defects, and emergent unscheduled maintenance can disrupt the material flow creating significant delays that ripple through depot production plans, schedules, supply support and engineering requirements. Attention and proactive management addressing these types of variabilities enables managers and executive leadership to meet quality, cost, and schedule objectives. This panel of leaders will offer insights into methods, processes, trade-offs, standard work, and repair strategies used to reduce depot production variability in support of quality, on-time delivery, at best cost.

Operational Integration of Maintenance and Supply

Objective: Highlight issues and actions with respect to the integration of maintenance and supply functions to enhance readiness and efficiency.

Abstract: There is a readiness and financial risk associated with the misalignment between maintenance and supply functions. Backordered parts from underestimating demand pose a readiness risk while excess parts from overestimating strains our fiscal resources. Improving maintenance forecast accuracy, and communicating a more precise requirement within the supply chain will reduce both the readiness and financial risks. This session will explore the issues and associated actions to better align maintenance and the supply chain to enhance readiness and efficiency.

Foreign Security Force Advice and Training: Focus on Sustainability

Objective: Discuss challenges of establishing self-sustainability in developing foreign security forces and its resulting impact on our national security.

Abstract: As the Department of Defense looks to a future defined by fiscal constraint and limited relief from current global responsibilities, capable foreign security forces become a more and more critical force multiplier to ensure stability in key regions. The impact of these forces, and the effectiveness of our investment in them, depends directly upon our ability to shape and mature the capability to sustain their materiel over the long term. Subject matter experts in the development of foreign security forces will discuss the challenge of building sustainment capability in a developing force, its impact on our national security, as well as the maintenance community’s ability and responsibility to positively influence this area.

Maintenance Workforce & Leadership Development

Objective: Identify the ideal attributes and methods to obtain a well-trained, technically competent, responsive, and professional workforce and leadership cadre.

Abstract: Senior leaders will describe key characteristics of the current and future maintenance workforce to include functional competency, courage, candor, and the ability to foster collaboration and innovation. Discussions will involve personal perspectives and general workforce trends and opportunities. Panelists will also identify gaps and disconnects in required skill sets and discuss strategies and initiatives needed to successfully train, develop and lead a more efficient and effective maintenance workforce. The scope of the discussions will address development of the entire maintenance community, from front-line employees and supervisors to managers and executives, and will include ideas on how to equip them with effective skills and behaviors to strengthen whole organizations and improve customer support.
Creating and Sustaining a Culture of Innovation

Objective: Assess the Department of Defense (DoD) maintenance community’s ability to create and leverage innovation, in order to anticipate, rather than simply respond to, change. Discuss the mechanisms currently in place and the required areas of improvement necessary to establish a culture that encourages, and properly applies, innovation at all levels.

Abstract: Innovation is a cultural trait necessary for all organizations to retain viability and effectiveness, but fundamentally critical on the contemporary battlefield. It can be a challenging trait to foster in an organization diverse in institutional processes and culture. Within the DoD, organizations possess a variety of values, beliefs, and behaviors which can discourage this trait and cling to the status quo. Leaders from the department’s maintenance community will discuss how they are overcoming these challenges and developing innovative cultures as change tools and as a means to promote and develop guiding principles that become aspects of shared, common visions. These panelists will describe the maintenance community’s current culture of innovation and offer ways to address barriers to change as well as ways to implement government and industry best practices.
Previously known to the DoD Maintenance Symposium community as the Great Ideas Competition, the newly structured Maintenance Innovation Challenge will showcase six cutting-edge maintenance technologies that the cross-Service technology community selected as having great potential to improve maintenance effectiveness and efficiency. During this interactive event, the competitors will present their promising new technologies, processes, or business practices to the Symposium audience, who are encouraged to ask questions and challenge the six maintenance technology solutions finalists. At the conclusion of the presentations, a winner will be selected through audience vote. Many past Great Ideas Competition winners’ technologies have become “the next big thing” in DoD maintenance, thus becoming “Part of the Solution!”

Previous Great Ideas Winners Include:

- 2014: Laser Technology for Aerospace Maintenance and Sustainment Applications - Deb Naguy, United States Air Force
- 2012: IFDIS – Expanding Role within the DoD Maintenance Enterprise - Ken Anderson, Universal Synaptics Corp.
- 2011: Modernization of Metal Electroplating with No-Mask Conforming Anodes - George Cushnie, Advanced Tooling Corporation
- 2010: Intermittent Fault Detection & Isolation System (IFDIS) Ken Anderson, Universal Synaptics Corp
- 2008: 3FAST (Fast, Field Fluid Assessment Support Tools) - Commander Dave Scalf, Joint Oil Analysis Program Technical Support Center
SECRETARY OF DEFENSE MAINTENANCE AWARDS

2015 SECRETARY OF DEFENSE MAINTENANCE AWARDS CEREMONY AND BANQUET

Tuesday, December 8, 2015
Reception  6:00 – 7:00 p.m.
Banquet     7:00 – 9:30 p.m.

Annually, the Secretary of Defense Maintenance Awards honor the “best of the best” within the DoD maintenance community. A team of senior maintenance leaders from OSD and across the Military Services selects the top six field-level military maintenance organizations from active and reserve units worldwide. Of the six winning units, one is selected as the top maintenance unit for the year and receives DoD’s highest field-level maintenance ward, the Phoenix Trophy. Also awarded as the pinnacle of depot maintenance achievement and recognition is the Robert T. Mason Award for Depot Maintenance Excellence, as well as the Secretary of Defense Award for Maintenance Training, Advice, and Assistance of Foreign Security Forces.
ATTENDEES—don’t miss out on the Defense Maintenance and Logistics Exhibition co-located with the Department of Defense Maintenance Symposium

The co-located Defense Maintenance and Logistics Exhibition promises to be the place to learn about the newest and most innovative products and applications. This is an opportunity to see first-hand the latest technologies and exchange ideas and solutions. PLUS, supplier experts will be on-hand to answer all of your questions.

Check out the current list of participating companies, with more added every day.

Andromeda Systems Incorporated
Applied Research Lab, Pennsylvania State Univ
Av-DEC
Avion Solutions Inc
Bosch Automotive Service Solutions Inc
EnerSys
Honeywell Vocollect Solutions
Huntron Inc
IBM Analytics
ID Integration Inc
J Chadwick Company
LMI
Lockheed Martin
MDS Coating Technologies Corporation
National Center for Manufacturing Sciences (NCMS)
Phillips Screw Company
Pratt & Whitney
RF System Lab
Systecon North America
W W Williams Logistics

Exhibition - Networking Hours

Monday, December 7
12:00 – 1:00 pm and 4:30 – 7:00 pm

Tuesday, December 8
7:00 – 8:00 am; 12:00 – 2:45 pm;
4:30 – 6:00 pm

Wednesday, December 9
7:00 – 8:00 am; 12:00 – 1:45 pm

Capture the attention of decision makers and industry leaders attending the Department of Defense Maintenance Symposium—reserve your space today!

For display space, sponsorships and advertising opportunities, contact:
Arlene DiSilvio
Telephone: +1.724.772.4060
Fax: +1.724.776.3087
E-mail: Arlene.Disilvio@sae.org

Visit www.sae.org/events/defexpo/ for the most up-to-date list of exhibiting companies
To register, visit www.sae.org/dod
Pre-Registration/Cancellation Deadline: November 20, 2015.

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<th>Category</th>
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<td>Government Employee</td>
<td>$545</td>
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<td>Military O-4 and above</td>
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<td>Military O-1 to Mil O-3 and E-1 to E-9</td>
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On-Site Registration Hours
Sunday, December 6 @ 2:00 pm - 6:00 pm
Monday, December 7 @ 7:00 am - 4:30 pm
Tuesday, December 8 @ 7:00 am - 6:15 pm
Wednesday, December 9 @ 7:00 am - 2:30 pm
Thursday, December 10 @ 7:30 am - 10:00 am

Networking Hours
(Com-located with the 2015 Defense Maintenance and Logistics Exhibition)
Monday, December 7 @ 12:00 - 1:00 pm and 4:30 - 7:00 pm
Tuesday, December 8 @ 7:00 - 8:00 am, 12:00 - 2:45 pm, and 4:30 - 6:00 pm
Wednesday, December 9 @ 7:00 - 8:00 am and 12:00 - 1:45 pm

Registration Assistance
For assistance with registration, please contact:
SAE Customer Service
Telephone: 1-877-606-7323 (USA and Canada) Or 1-724-776-4970 (outside of USA and Canada)
Fax: 1-724-776-0790
E-mail: CustomerService@sae.org
HOTEL AND TRAVEL

Make your hotel reservations now at www.sae.org/dod.
Deadline is Thursday, November 19, 2015.

HOTELS

Sheraton Phoenix Downtown Hotel
340 N. 3rd Street
Phoenix, AZ 85004

Hyatt Regency Phoenix
122 N. 2nd Street
Phoenix, AZ 84004

Renaissance Phoenix Downtown Hotel
50 E. Adams Street
Phoenix, AZ 85004

HOTEL RESERVATIONS

Event dates - December 6 - 9, 2015

For government attendees possessing appropriate identification, the government per diem room rate of $113 per night is available at the Sheraton Phoenix Downtown, Hyatt Regency Phoenix, and a portion of the room block at the Renaissance Phoenix Downtown. $199 per night commercial rate for single/double occupancy is available at the Renaissance Phoenix Downtown. Please note that the reservation cut-off date is Thursday, November 19, 2015. Complimentary WiFi Internet access in the sleeping rooms at both the Sheraton and Hyatt.

Make your reservation now. Go to www.sae.org/events/dod/attend/hotel-travel/ and click on “Hotel Reservation Link.”

Check-in: 3:00pm/Check-out: 12:00 Noon

For Symposium registration or for more information:

Toll-free, US & Canada: 1-877-606-7323
Telephone: 1-724-776-4970
Fax: 1-724-776-0790
E-mail: CustomerService@sae.org

www.sae.org/dod
Involved in the maintenance community? 
You can’t afford to miss this event!

Take advantage of your ONLY opportunity to
interface with key representatives from the DoD
maintenance community—make plans now to attend!

www.sae.org/dod

Administrative support provided by SAE International
under contract with the U.S. Department of Defense